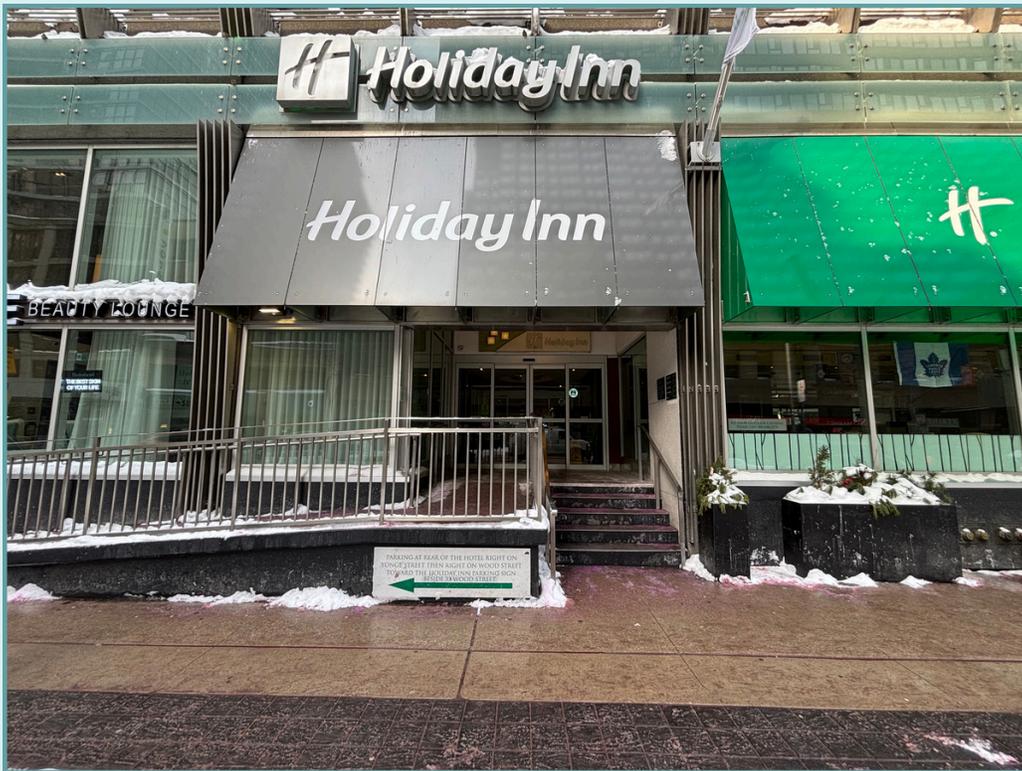


# Belong

## INCLUSIVE TOURISM WORKPLACES CONFERENCE VENUE GUIDE

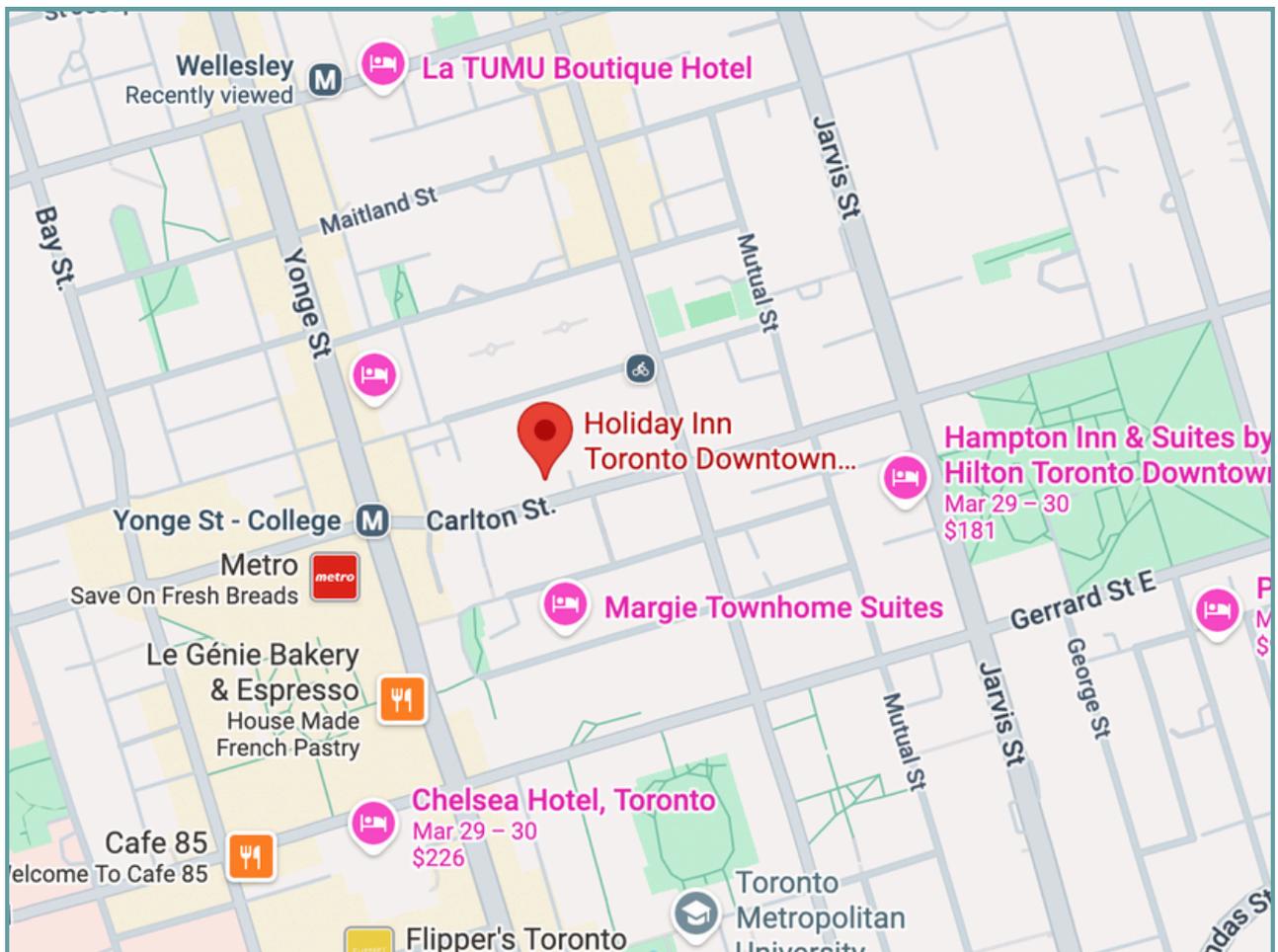


### Welcome!

Tourism HR Canada is so excited for you to join us at Holiday Inn Toronto Downtown Centre for the *Inclusive Tourism Workplaces Conference* taking place on **March 10<sup>th</sup> 2026**. Below is some helpful information about the venue to help prepare you for your visit.

# THE VENUE

Tourism HR Canada's events will be taking place at the Holiday Inn Toronto Downtown Centre, located at **30 Carlton Street, Toronto, Ontario M5B 2E9**. The closest major intersection is College Street and Yonge Street.



## TRANSIT



There are close subway stations located on Line 1. College Station is the closest station, however it is not accessible. Wellesley Station is the closest accessible subway station. **If you are travelling from Wellesley**, you will exit the station and turn left on Yonge to head south. From here, travel down Yonge for 450m, then turn left on Carlton. Continue on Carlton for 150m and the Holiday Inn Toronto Downtown Centre will be to your left. This journey is 650m, or a 9 minute walk. **If travelling via streetcar**, take the 506 east or west until Yonge and College. Walk east on Carlton for 150m, and the Holiday Inn Toronto Downtown Centre will be on your left.



## TAXI

If you are taking a taxi, request a drop-off at the Holiday Inn Toronto Downtown Centre, located at 30 Carlton Street. The hotel is located on the north side of Carlton Street.

## WHEEL-TRANS



The Holiday Inn Toronto Downtown Centre is located at 30 Carlton Street. There is a curb cut on the east side of the sidewalk where the Loblaws parking lot is located. If you would like to be dropped off on a quieter side street, request a drop off at Granby Street and Church Street, located 220m southeast of the venue.

## PARKING



There is paid underground parking on-site, which includes approximately 8-10 accessible parking spots on Parking Floor 1. There are approximately 6 accessible parking spots directly next to the elevator, and 4 accessible parking spots located north of the elevator. Elevator access from parking to the lobby is available on Parking Floor 1. Parking costs \$18 per day, or \$40 overnight. Underground parking can be accessed at 33 Wood Street, which is one street north of the building.

# ARRIVING

There is one primary entrance to the hotel and it is located on the north side of Carlton Street. This is what it will look like if you are travelling east from Yonge Street:



This is what it will look like if you are travelling west from Church Street:



# ARRIVING

This is the entrance to the hotel. There is a ramp leading to the entrance accessible from the west side. There are two sets of automatic sliding doors straight ahead which lead you into the lobby of the hotel.





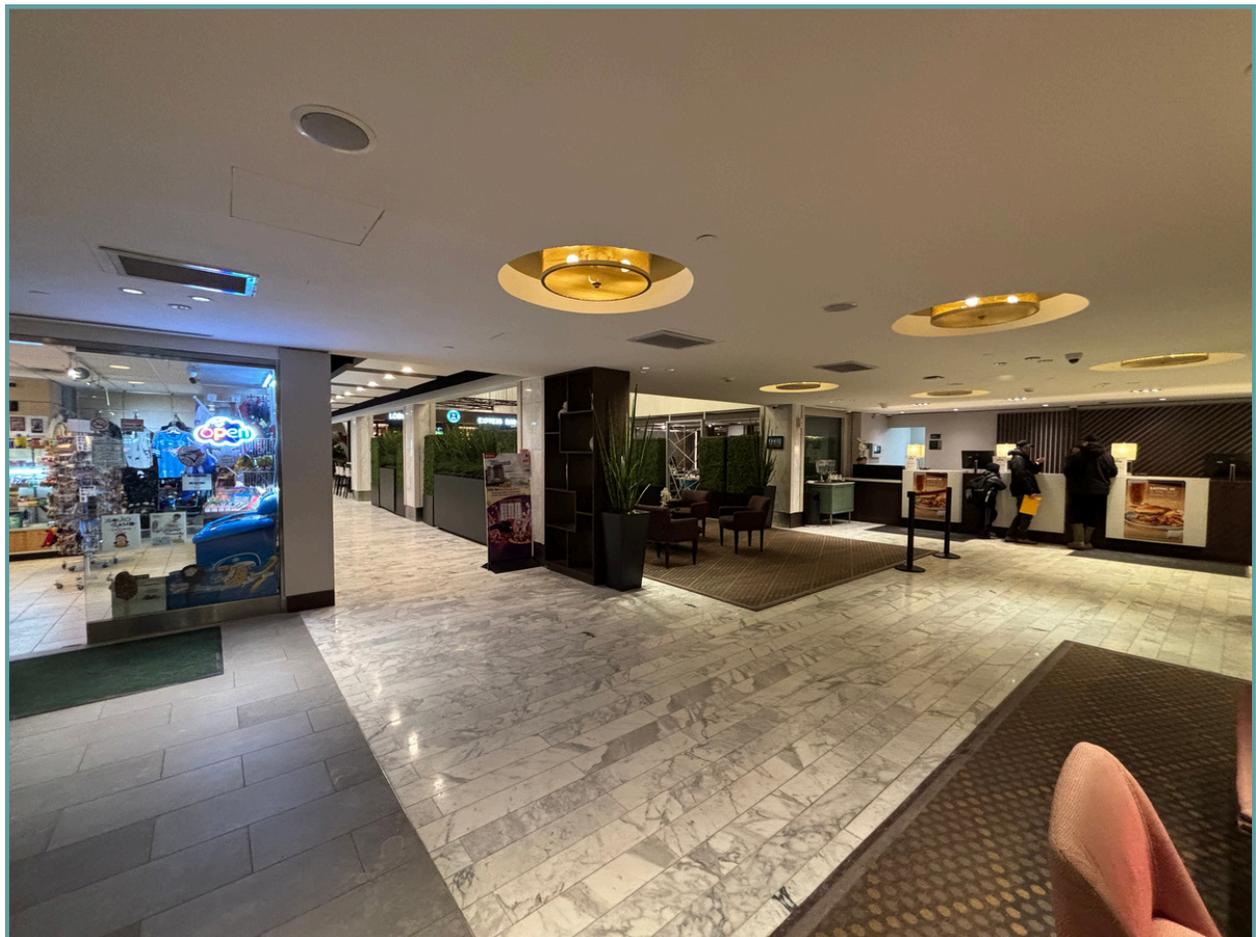
Door Width: 28" x 2



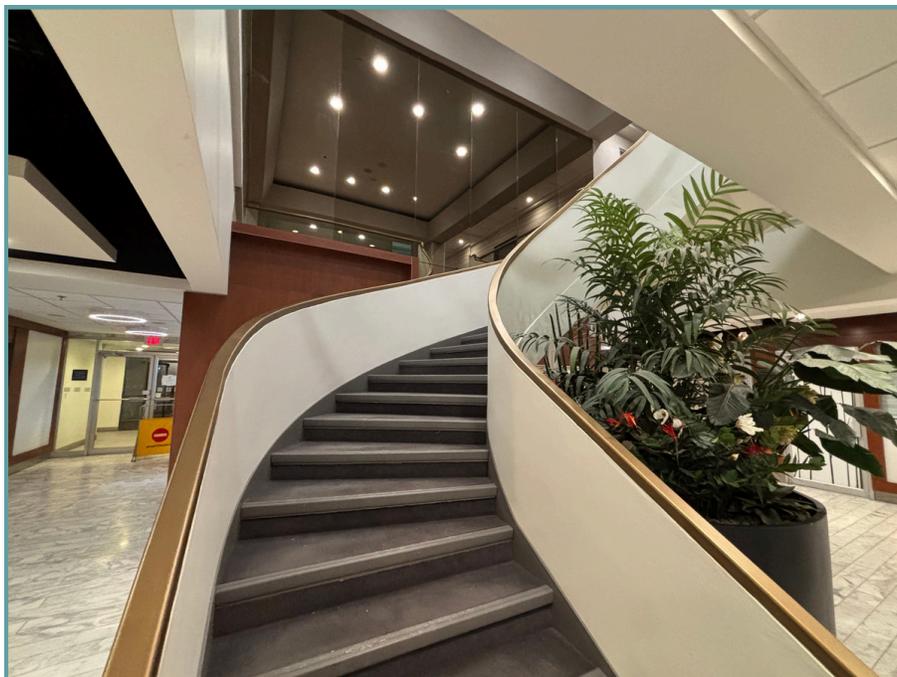
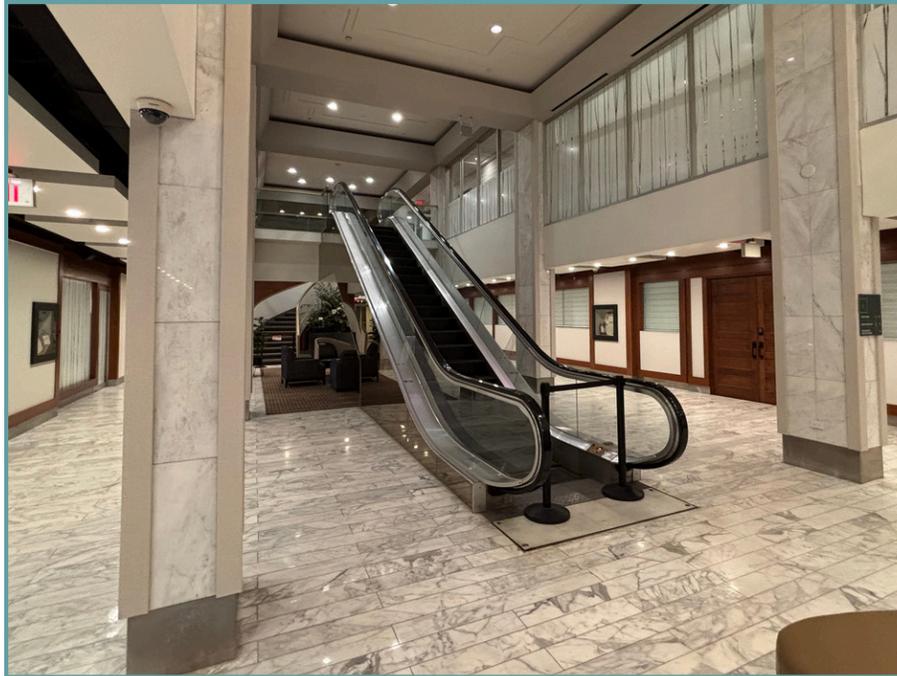
Ramp Width: 40"

# THE LOBBY

This is the lobby. Registration is located on the second floor, which can be accessed via stairs, escalator, or elevator. If using the stairs or escalator, continue straight ahead. To find the elevator, turn right upon entering the lobby, then turn right again.



This is the escalator that will take you directly to registration. Take the escalator up and you will find registration to your left. There is also a staircase directly behind the escalator that you can take up if you chose, and will also be the means of returning to the lobby.

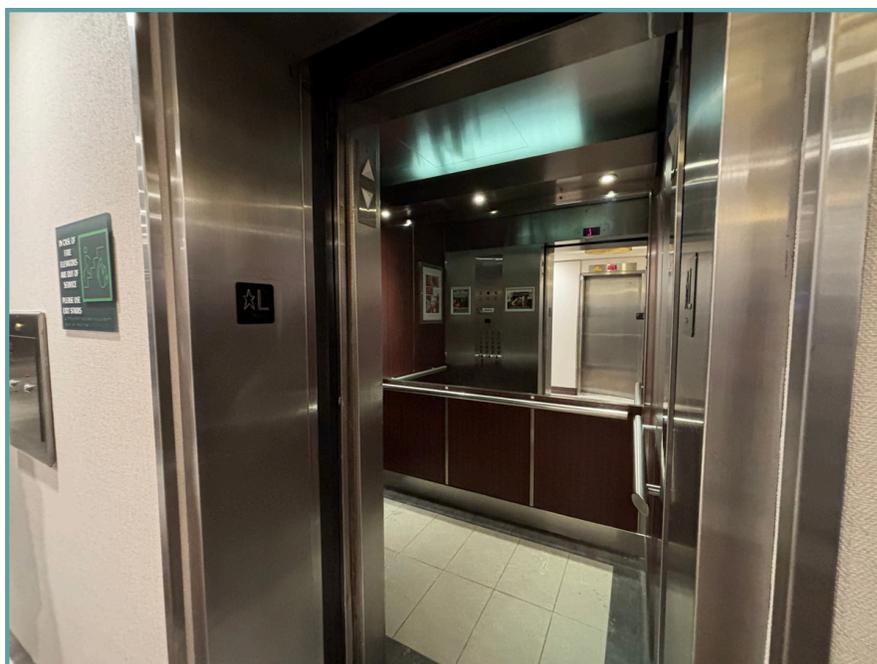


# ELEVATOR

There is a staff-operated elevator that you are more than welcome to use to access the second floor. The hallway with the elevators is directly south of the check-in desks.



Once arriving in this area, the elevators you will take will be on your right. A staff member will operate the elevator.



Door Width: 36"

Elevator Dimensions: 49" x 78 "

Upon exiting the elevator, you will be in the hallway pictured below, and you will head down this hallway and turn left to arrive at the Wellesley room. Continue down this hallway to reach registration, which will also be to your left.

This hallway has the female bathroom, as well as the accessible washroom.



# REGISTRATION

You can find registration in front of the entrance to the Wellesley Room (details below). If you are coming from the elevator, follow the hallway and turn left at the first intersection. The doors will be to your right. If you are coming from the escalator, turn left down the hallway and past the Yorkville Room. Turn right at the intersection, the doors will be to your right.



# THE WELLESLEY ROOM

The Wellesley Room will be the main space for Tourism HR Canada's events. The entrance is a pair of double doors, which will be propped open. There will be round tables set up throughout the room, with enough space in between tables for mobility devices.



Door Width: 28" x2



# WASHROOMS

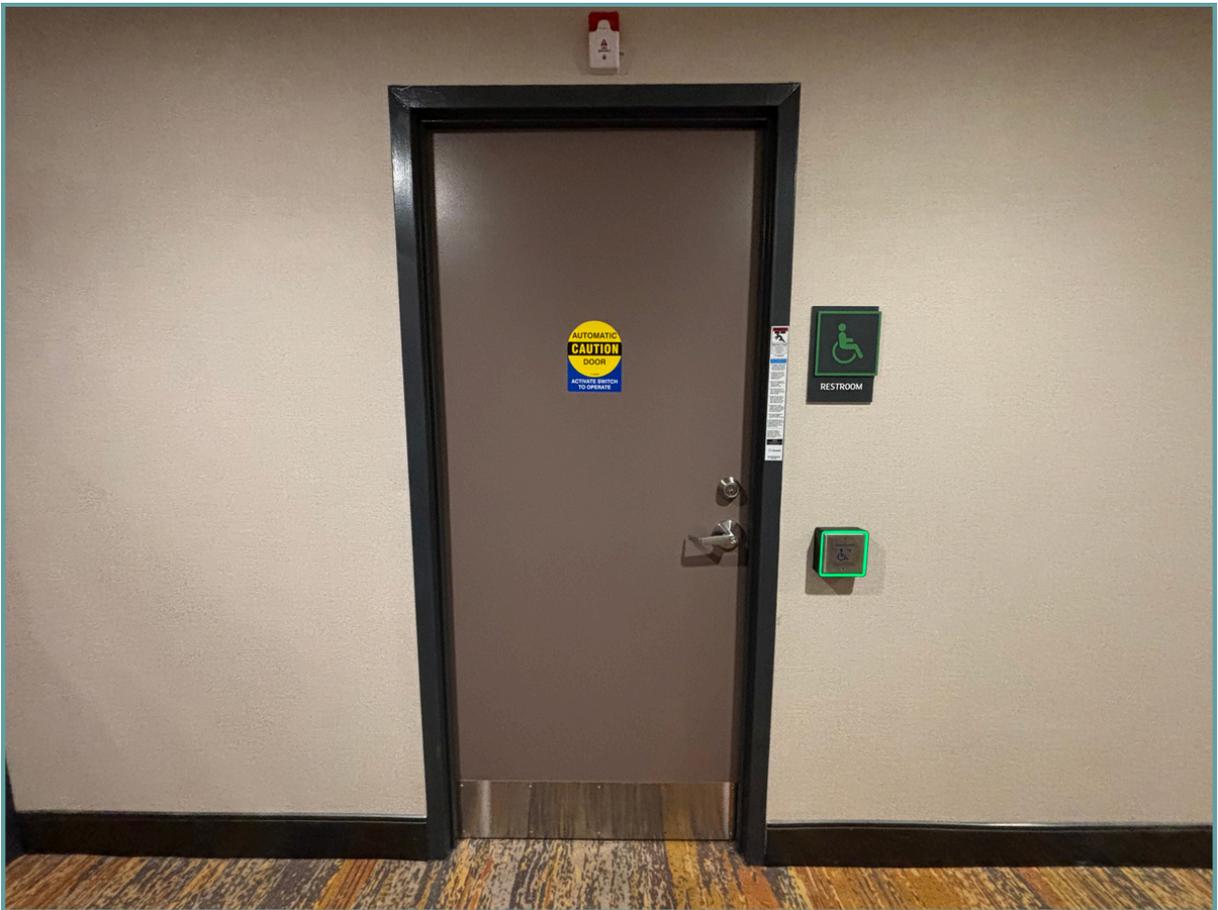
The venue has two gendered washrooms. The female washroom is on the right side of the accessible washroom, near the elevator. The male washroom is located next to the staircase on the opposite side. There are no accessible stalls in these washrooms.



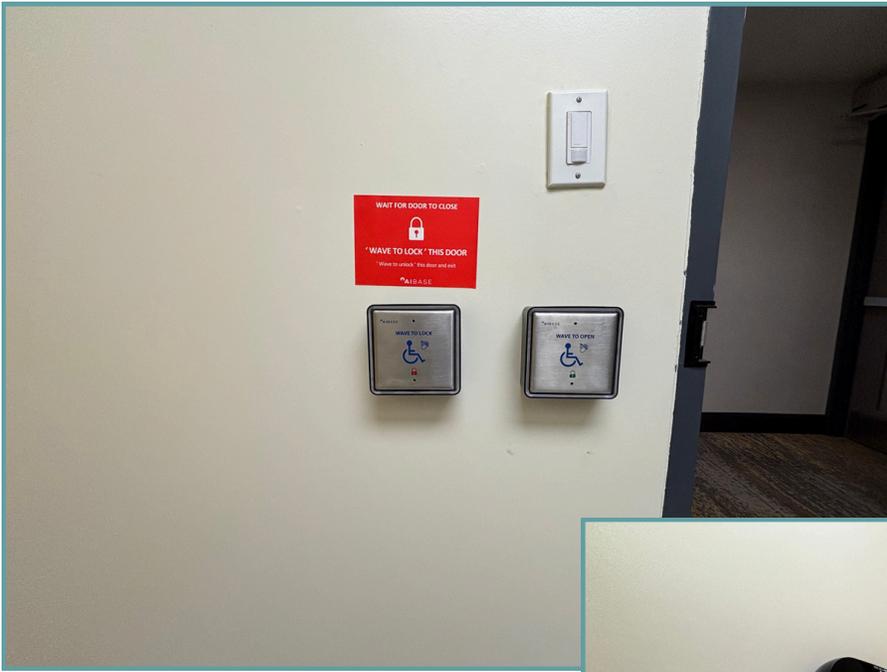
Door Width: 32"

# ACCESSIBLE WASHROOM

This is the accessible washroom, located in the same hallway as the elevator and the female washrooms. This bathroom is a single stall, with a push to open button, push to lock button, and an emergency button. **If you have a service animal, please note there are no indoor relief stations.** Below are more specific information and dimensions of the space.



Door Width: 32"

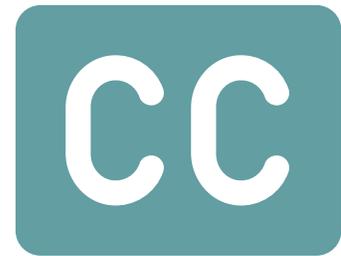


Paper Towel Height: 50"  
Toilet Paper Height: 47"



Door Button Height: 39.5"  
Emergency Button: 36"  
Sink: 32"  
Toilet Height: 17.5"  
Back Grab Bar: 39"  
Side Grab Bar: 31"

# ACCESS MEASURES



## **HELD Space & Active Listener**

Curated and staffed by HELD Agency, a Held Space and an active listener will be available during the conference. Attendees and presenters are more than welcome to take a break at any point throughout the conference or pop in to the space to grab a fidget toy, earplugs or any other helpful access tool.

*"Held Spaces" are calm settings hosted by HELD Agency where you can decompress. Each space has a designated "Active Listener" present, who uses a Peer-Based approach to support you through discussing, distracting, and/or de-escalating – whatever you choose and need in the moment."*

# ACCESS MEASURES

## **Whimble**

A personal care attendant from Whimble will be available throughout the event to any guests who require assistance with Activities of Daily Living such as washroom breaks, eating/drinking, or gear changes. Please contact Whimble directly ([hello@whimble.ca](mailto:hello@whimble.ca)) if you have any specific questions regarding your needs.

## **Physically Accessible Space**

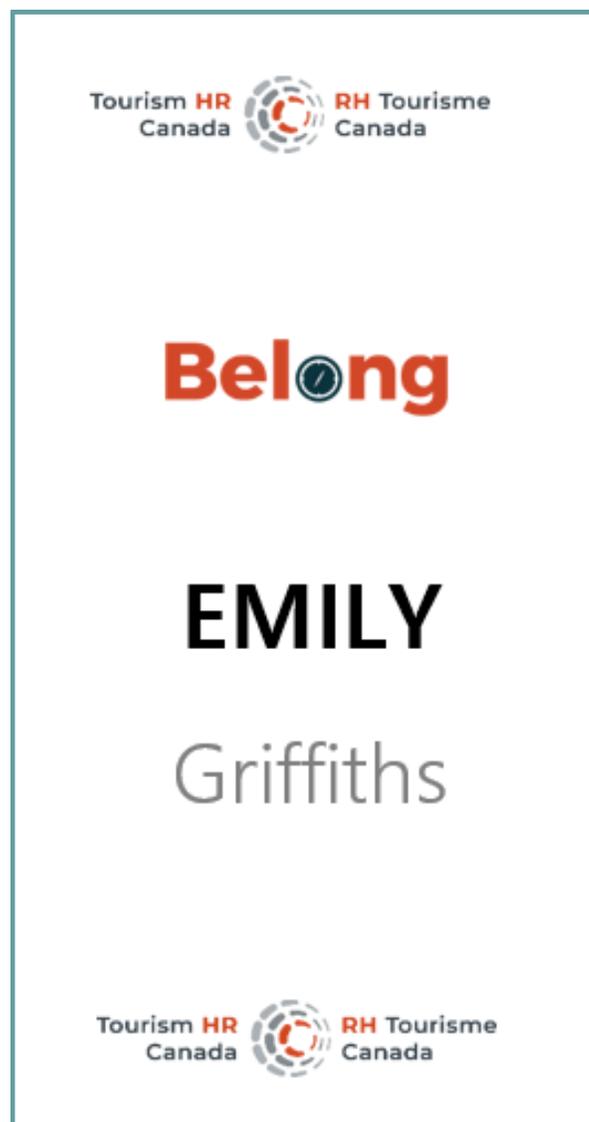
The Holiday Inn Downtown Centre is a physically accessible space. Equipped with ramps and elevators, all of the spaces used by Tourism HR Canada are easily accessible to ensure a worry-free attendance.

## **Live Open Captions**

Surtitles (open captions) will be displayed on a clear, high contrast screen during the conference. There will be two screens, one on either side of the presenter.

# STAFF & VOLUNTEERS

Our staff and volunteers will be in the lobby as well as at registration and roaming throughout the space to support you with whatever you may need. They will be wearing a name tag that looks like this:





**Tourism HR**  
Canada

**RH Tourisme**  
Canada

We can't wait for you  
to join us!

If you have any questions,  
please don't hesitate to reach  
out to:

Emily Griffiths  
egriffiths@tourismhr.ca  
613-231-6949 x256

This guide was created by  
**the disability collective**