

TOURISM WORKFORCE ECO SYSTEM

TOWARDS IMPROVED COORDINATION, COHERENCE, COLLABORATION



Why Map Your Ecosystem?

Understand relationships, identify strengths, gaps

Identify, reduce duplication of efforts

Collaboration and cohesion

Understand flow of information and resources

Leverage each other's strengths

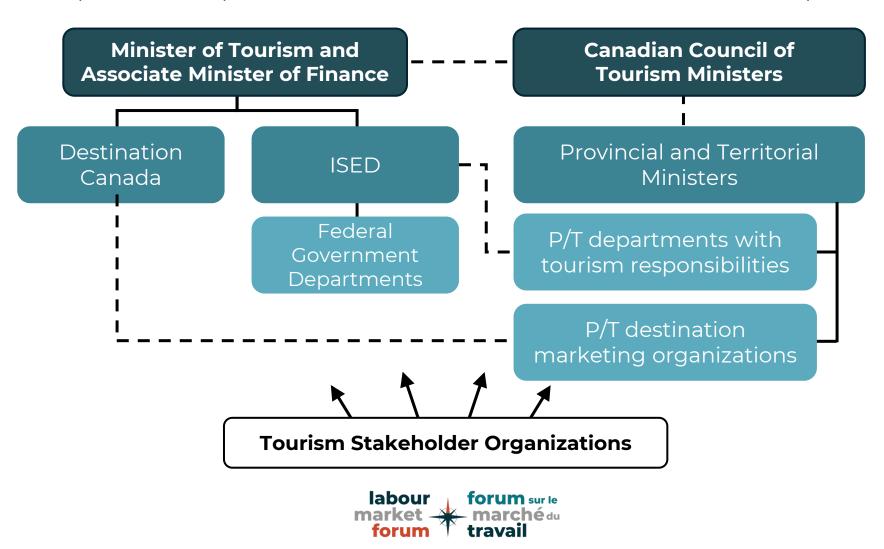
Output can be used in a strategic process / document



The Canadian Tourism Ecosystem

Organisational Chart of Tourism Bodies

OECD, Adapted from Department of Innovation, Science and Economic Development, 2022



CANADIAN TOURISM (AND HOSPITALITY)

WORKFORCE ECOSYSTEM

A Dynamic and Complex Make Up of Many Parts

| GOVERNMENTS | ASSOCIATIONS [Industry, Interest] | COMMUNITY STAKEHOLDERS | LABOUR MARKET SERVICE PROVIDERS |
|--|--|-------------------------------------|------------------------------------|
| • Federal | National | Businesses | Education and training |
| Provincial/territorial | Provincial/territorial | Business groups | Workforce agencies |
| Municipal | | Interest groups | |
| | | | |

Coordination, Collaboration, Coherence

Improved Visibility, Identity, Reputation

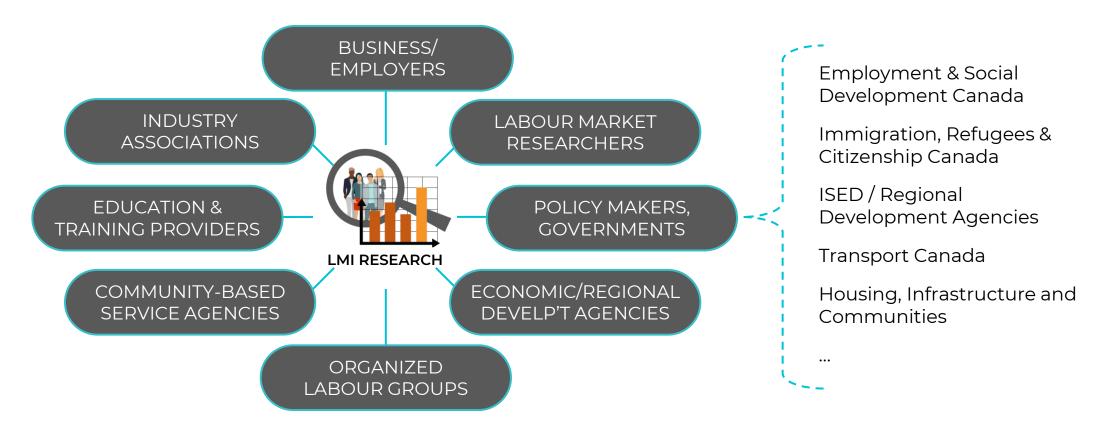
Effective Advocacy, Policy Development

Better Utilization/
Rationalization of Resources



INCLUSIVE, REPRESENTATIVE

WORKFORCE ECO-SYSTEM





TOURISM SECTOR

CANADIAN LABOUR MARKET

INDUSTRY **ASSOCIATIONS**

BUSINESS/ EMPLOYERS

ECONOMIC/REGIONAL **DEVELP'T AGENCIES**

VARIOUS **SERVICE PROVIDERS**

ORGANIZED **LABOUR GROUPS**

POLICY MAKERS, GOVERNMENTS

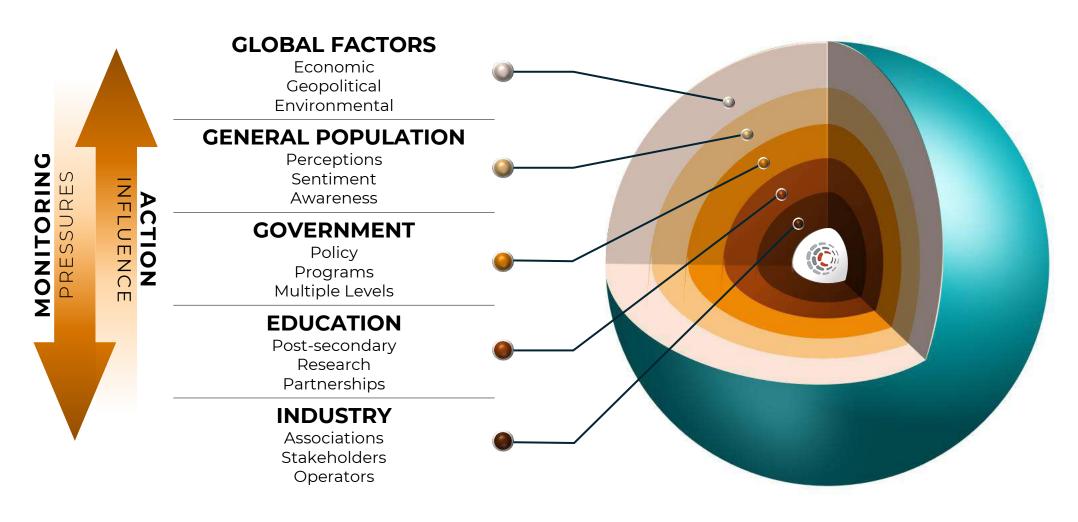
EDUCATION & TRAININGPROVIDERS

COMMUNITY-BASED SERVICE AGENCIES

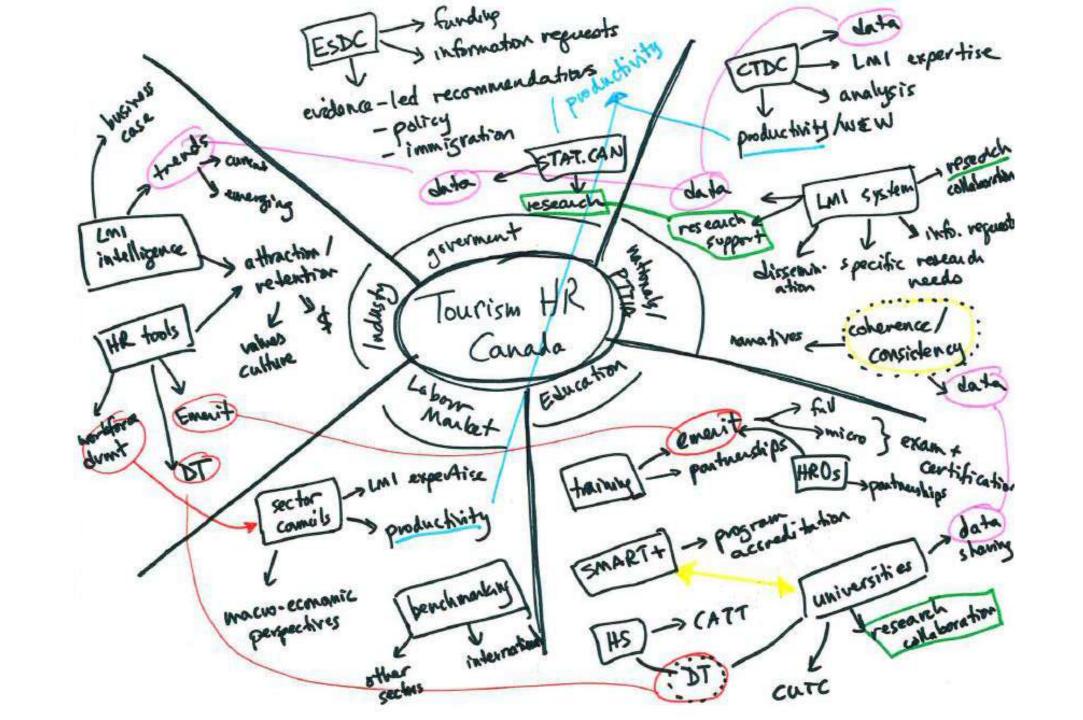
LABOUR MARKET
RESEARCHERS



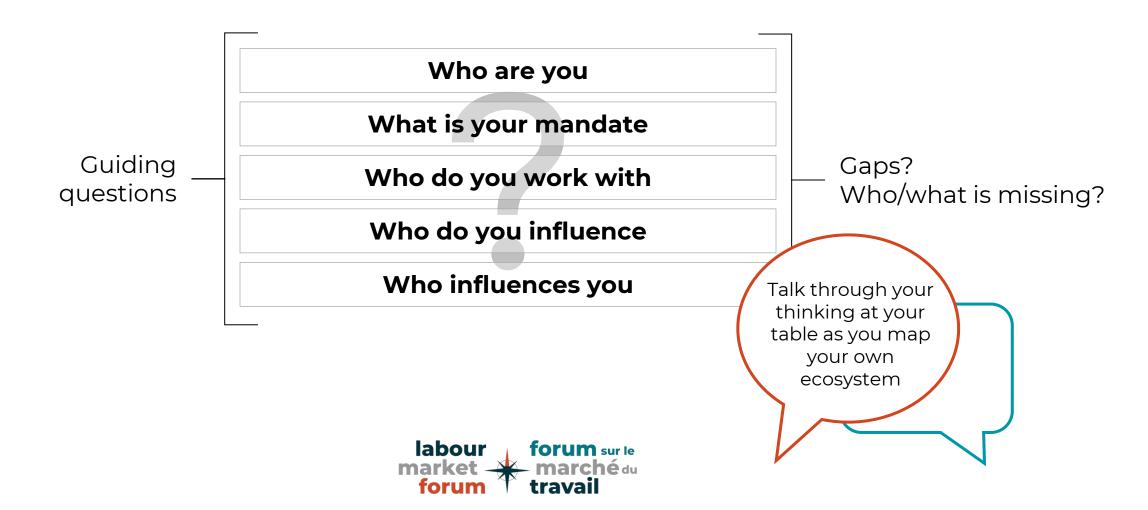
LM RESEARCH PROJECT CONTEXT







MAPPING YOUR OWN ECO SYSTEM

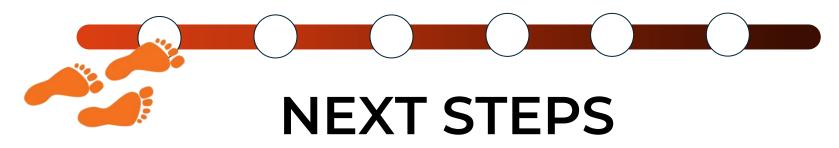


MAPPING YOUR OWN ECO SYSTEM





MAPPING YOUR OWN ECO SYSTEM



Evolving, Living Document

