

### FORWARD **TOGETHER**.

AVANCER **ENSEMBLE**.

# labour market forum forum sur le marché du travail

# WELCOME



# WORLD TOURISM DAY 2022 RETHINKING

# Showcase

### LABOUR MARKET INFORMATION, INTEL





FORWARD TOGETHER. AVANCER ENSEMBLE.

# #LNF22

# Please include tag: **@TourismHRCanada**



# Allan Kehler



# Future Skills, Skill Mismatch & Developing a Resilient, Inclusive and Competitive Workforce

### Future Skills, Skills Mismatch & Developing a Resilient and Competitive Workforce

- 1. Skills needed for new management requirements
- 2. Ways to address skills gaps at management level
- 3. Ideas on modernization of PSE programs
- 4. Discussion on quality programs, examples and good practices



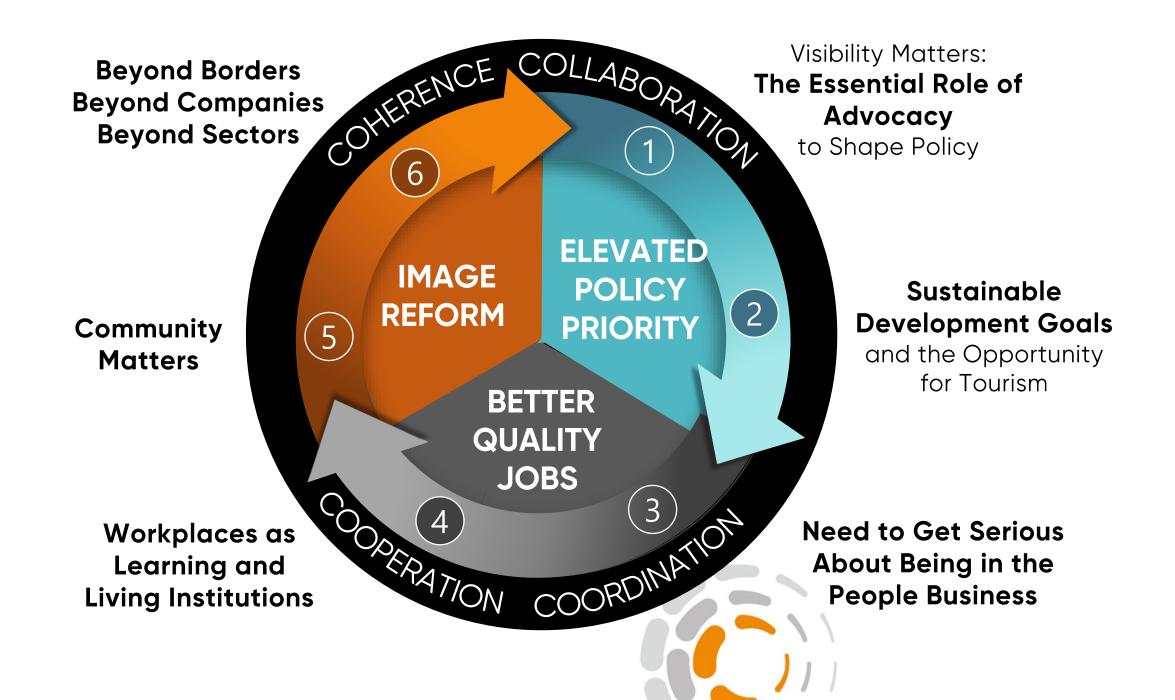


# Moving Forward Together Partnerships, Labour Market Advocacy

### Moving Forward Together Partnerships, Labour Market Advocacy

- 1. Tools, information or supports needed to strengthen collective advocacy efforts
- 2. Recommendations and ideas towards increasing visibility of the sector





PREVAILING THEME

# Visibility Matters: The Essential Role of Advocacy to Shape Policy



### Visibility Matters: The Essential Role of Advocacy to Shape Policy

### Governments

- Immigration
- Employment Insurance
- Mobility

### Institutions

- Education
- Businesses
- Community Serving Agencies





## Advocacy, Policy

### IMMIGRATION

### 'OPTIMIZE' CURRENT STREAMS

#### FEDERAL, PROVINCIAL

Federal Skilled Worker

Atlantic Immigration Program

Federal Economic Class

Rural and Northern Immigration Pilot

Economic Mobility Pathways

**Provincial Nominee Programs** 





#### EXPLORATION

Refugee PilotCurrentFrancophone PilotModels to<br/>build onLanguage Students PilotVertex

#### New Tourism Pathway



PREVAILING THEME

# SDGs and the Opportunity for Tourism



# SDGs and the Opportunity for Tourism

#### Sector is needed to achieve overall aims

Tourism is synonymous with Canada's identity: it emphasizes social capital and cohesion, promotes inclusion and diversity, and contributes to cultural and heritage preservation.



### The Tourism Factor

DIFFICULTY FINDING WORKERS – PREVAILING CHARACTERISTICS





# Need to Get Serious About Being in the People Business Better Quality Jobs



### Need to Get Serious About Being in the People Business

### Improved human capital practices

- Core *business line*
- 'Total compensation'/competitive pay
- Operational overhaul, changes
- Digitalization

### E3 reality:

- Anchor team
- Shared workers
- Contingent workers





# Workplaces as Learning and Living Institutions



### Workplaces as Learning and Living Institutions

### Workplace integrated learning

- Modernized education and training partnerships
- Extended to family, community; and beyond workplace skills
- Formalized career planning





# **Community Matters**



### **Community Matters**

### Leadership

# Cultivate meaningful partnerships: recognized 'destination for employment', EOC

- Leverage community resources; be proactive in LM initiatives, planning
- Tap into existing services
- Become an *employment service provider* to others





# Beyond Borders Beyond Companies Beyond Sectors



### Beyond Borders Beyond Companies Beyond Sectors

#### Broader geopolitical, social, economic, environmental context

- Learn from other industries
- Increase partnerships, formalized working relationships, e.g., coalitions





# Coherence, Collaboration, Cooperation Coordination



Coherence, Collaboration, Cooperation Coordination

#### Pulling it together

• Accountability, visibility, increased intel and influence



# **Final Thoughts**

Please provide a ranking for each of the following:		Strongly Agree	Somewhat Agree	Somewhat Disagree	Disagree
1	Overall, the meeting focused on the important issues				
2	There are things I learned which I will act on				
3	Information presented was salient to the discussions				
4	Discussion topics reflected current issues				
5	The facilitator was knowledgeable and well prepared				
6	I had the opportunity to contribute in a meaningful way Tourism HR Canada	H Tourisme		WORKSHEET	



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